



## Frequently asked questions

1. How long will it take to hear about my application?

Once we receive your application pack we will endeavour to respond within 7 days.

2. What happens if the group/activity is not successful?

We will send you a letter if you are/are not successful.

3. How will the grant be awarded?

We will pay the grant into your group bank account, if you don't have one we can work with you to purchase a shopping list.

4. I have an idea but there is only two of us, can I still apply?

Yes, please do, we could link you up with people from your local good mood cafe.

5. Do we have to provide feedback/stories/impact?

Yes, you will, in order for us to evaluate the fund to demonstrate the impact your group or activity has had!

6. How will my data be stored?

Your name and contact details (why DoB?) will be kept on our secure database along with the details of your project. We will use this to contact you in connection with your GL fund grant or to connect to others in relation to your chosen activity. Data is not shared with third parties companies or organisations.

## 7. How will my data be used?

We will use your data to correspond with you or to link you up with people wishing to join your group.

## 8. Will my group/activity be monitored?

We will not monitor your group, however we will need to keep in touch with you to evaluate the fund and its impact. We would like to stay connected to promote your group to the wider community.

## 9. Can I apply again?

You can apply again but not for the same purpose.

## 10. How/will the good life fund be involved going forward?

We will only be involved to capture impact and your success stories, this will allow us to sustain the fund and see more people connect with each other.

Due to the current coronavirus (COVID-19) pandemic, there have been changes made to a number of services. Please visit our [dedicated webpage](#) to find out more.

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